

2023 Georgia Banking Compensation Survey

The Georgia Banking Compensation Survey can help you attract and retain top talent.



Pearl Meyer's Georgia Banking Compensation Survey

The Georgia Banking Compensation Survey, conducted in partnership with the Georgia Bankers Association, provides the most detailed data on banking compensation and pay practices available today.

Attract, motivate and retain the best talent with access to the metrics and insight you need to create a well-designed compensation program.

COMPREHENSIVE

- 280+ Positions
- 4,300+ Employees
- Exclusive Insight into Peer Policies & Practices



CREDIBLE

- 58 Institutions
- \$73M \$4.3B in assets
- Rigorous quality assurance process



CUSTOMIZED

- Dedicated account manager
- Online tools for easy data submission and analysis



COST-EFFECTIVE

- Free Participation
- Participants save over 57% off the survey report purchase price



The Georgia Banking Compensation Survey provides you with a best-in-class compensation information solution, offering you a rare combination of accuracy and affordability. All elements of the employee pay package are collected and reported giving you the information needed to analyze your competitive position and compensation mix from a total compensation perspective.

Survey results validate your compensation strategy and enable you to:

- View differences in regional Georgia compensation for each position.
- Analyze compensation trends by asset size.
- Understand what incentives are becoming more widespread.
- Isolate key pieces of data based on your unique needs.





COMPREHENSIVE

You will be assigned a dedicated account manager to walk you through the survey submission process, making it easy to integrate and match your information to our database.

Our account managers have several years of survey experience, ensuring you receive the highest quality of guidance and confidentiality.

Exclusive Insight

The only inclusive source of insight into what your peers are doing:

- Short- and long-term incentive plan design
- Starting hourly rates for Personal Bankers, Universal Bankers, & Tellers
- Floating Teller pay practices
- Bank & Teller Turnover rates
- Salary Structure adjustment budgets
- Merit increase budgets
- Mortgage Originator average loan production & compensation
- Commercial Loan Officer average loan production & portfolio size



Policies and Practices





Access to Detailed Data

58
Participating

Institutions



280+
Positions



4,300+ Employees



Key Data Reported:

- Base Salary
- Short-Term Incentives
- Long-Term Incentives
- Total Cash/Target/Direct Compensation
- Mortgage Originator Compensation
- Commercial Loan OfficerCompensation





Job Positions

Executive Management

Chief Executive Officer Chief Operating Officer Chief Credit Officer Chief Financial Officer Chief Lending Officer Chief Revenue Officer Chief Banking Officer

Top Regional Banking Executive

Top Marketing Officer Chief Administrative Officer

General Counsel Chief Risk Officer

Top Human Resources Officer

Top Audit Officer

Chief Information Systems Officer Chief Customer Experience Officer

Staff / Administration

Administrative Officer Assistant to President Corporate Secretary Executive Secretary

Sr. Administrative Assistant Administrative Assistant

General Clerk

Switchboard Operator/Receptionist

Human Resources Manager
Human Resources Generalist
Human Resources Assistant

HRIS Manager HRIS Administrator Recruiting Manager

Recruiter
Head of DE&I

Employee Relations Manager Employee Relations Specialist

Compensation Director/Manager

Sr. Compensation Analyst

Compensation Analyst

Benefits Manager Benefits Specialist

Payroll Manager

Payroll Specialist/Clerk

Training Officer

Training Specialist

Marketing Manager

Product Manager

Digital Channels Product Manager

Market Researcher

Data Analyst/Specialist

Marketing Specialist/Coordinator

Social Media Specialist

Purchasing Manager

Purchasing Assistant/Clerk

Head of Facilities

Facilities Manager

Facilities Supervisor

Facilities Assistant/Custodian

Risk Manager

Risk Analyst

Sr. Compliance Officer

Compliance Officer

Compliance Specialist

CRA Officer

Management Trainee

Quality Control Specialist

Bank Secrecy Act (BSA) Officer

Bank Secrecy Act (BSA) Analyst

Program/Project Management

Investment / Wealth Management

Top Wealth Management Executive

Personal Investment Sales Officer

(non-commissioned)

Personal Investment Sales Officer

(commissioned)

Private Banking Officer

Financial Planner

Sr. Portfolio Manager

Portfolio Manager

Jr. Portfolio Manager

Finance

Top Bank Investment Executive

Bank Investment Portfolio Manager

Treasurer

Treasury Operations Manager

Tax Manager

Finance Manager

Sr. Financial Analyst

Financial Analyst

Controller

Assistant Controller

Accounting Manager

Accounting Supervisor

Sr. Staff Accountant

Staff Accountant

Acctg/Bookkeeping Clerk II

Acctg/Bookkeeping Clerk I

Bookkeeping Generalist

Audit

Audit Manager Staff Auditor Audit Assistant



Job Positions (continued)

Business Banking

Top Business Banking Officer Business Banking Business Development Officer

Sr. Business Banking Officer Business Banking Officer Community Relations Officer

SBA Loan Manager SBA Loan Officer

SBA Loan Processor II/Closer

SBA Loan Processor I/Closer

SBA Credit Analyst SBA Underwriter

SBA Processing Team Leader

Trust

Top Trust Executive
Sr. Trust Officer
Trust Officer
Trust Operations Manager
Trust New Business Officer
Trust Administrator
Trust Department Assistant

Operations

Sr. Operations Officer/Manager
Head of Cash Management / Treasury
Management

Head of Digital/Electronic Banking Operations/Services Manager - Centralized

Group Operations Manager Operations Officer Operations Supervisor Utility Representative Sr. Operations Clerk Operations Coordinator Security Officer Fraud Specialist

Cash Management / Treasury Management Officer/Manager

Cash Management / Treasury Management Officer

Cash Management / Treasury Management Representative

Retirement Plans Manager

IRA Specialist

Retirement Plans Coordinator/Clerk Digital/Electronic Banking Officer

Digital/Electronic Banking Specialist

ATM Supervisor

ATM Coordinator/Clerk

Document Imaging Coordinator

Image Processor Proof Operator

Wire Transfer Clerk

Mail Clerk/Courier

Courier

Retail

Top Retail Banking Officer/Manager Group Branch Administrator Regional Branch Manager

Branch Manager/Retail

Branch Manager (Lending/Bus. Dev't) - 3 Levels

Branch Manager (Non-Lending/Bus. Dev't) - 3 Levels

Branch / Sales Center Manager - New Market

High School Branch Manager Assistant Branch Manager - 3 Levels Universal Banker - 4 Levels

Sr. Personal Banker

Personal Banker

Head Teller

Sr. Teller

Teller - Standard

Vault Teller

Sr. Teller/Customer Service Representative

Teller/Customer Service Representative

Interactive Banking Machine (ITM) Specialist

Retail Sales Manager

Retail Manager/Customer Service Manager - 3 Levels

Deposit Relationship Manager Deposit Relationship Officer

Branch Operations Officer/Supervisor - 3 Levels

Assistant Branch Operations Officer/ Supervisor

Call Center Manager
Call Center Supervisor

Call Center Specialist

Call Center CSR

Safe Deposit Attendant

Lending

Top Residential Mortgage Lending Executive

Residential Mortgage Loan Officer II (non-commissioned)

Residential Mortgage Loan Officer I (non-commissioned)

Mortgage Loan Officer (commissioned)

Mortgage Loan Originator (in-house/non-commissioned)

Mortgage Operations Manager

Mortgage Underwriter/Processor

Mortgage Loan Processor

Mortgage Closing Coordinator



Job Positions (continued)

Lending (cont'd)

Sr. Underwriter (residential lending) Underwriter (residential lending) Top Consumer Lending Executive

Sr. Consumer Loan Officer

Consumer Loan Officer

Consumer Loan Administrator/Processor

Sr. Loan Processor

Loan Processor

Sr. Mortgage/Consumer Credit Analyst Mortgage/Consumer Credit Analyst

Jr. Mortgage/Consumer Credit Analyst Indirect Lending Officer

Sr. Underwriter (commercial/industrial lending)

Sr. Underwriter (commercial real estate lending)

Sr. Commercial Underwriter Default Underwriter (commercial/industrial lending)

Underwriter (commercial real estate lending)

Underwriter Default

Commercial Underwriting Manager

Regional Commercial Lending Executive

Commercial Team Leader

Sr. Commercial Loan Officer/Relationship Manager (commercial/industrial)

Sr. Commercial Loan Officer/Relationship Manager (commercial real estate)

Sr. Commercial Loan Officer/Relationship Manager Default

Commercial Loan Officer/Relationship Manager (commercial/industrial)

Commercial Loan Officer/Relationship Manager (commercial real estate)

Commercial Loan Officer/Relationship Manager Default

Jr. Commercial Loan Officer/Relation-

ship Manager (commercial/industrial)

Jr. Commercial Loan Officer/Relationship Manager (commercial real estate)

Jr. Commercial Loan Officer/Relationship Manager Default

Sr. Commercial Credit Analyst

Commercial Credit Analyst

Sr. Commercial Loan Portfolio Manager Commercial Loan Portfolio Manager

Jr. Commercial Loan Portfolio Manager Commercial/Construction Loan Officer

Sr. Commercial Loan Processor

Commercial Loan Processor

Top Asset-based Lending

Commercial Loan Administrator

Commercial Loan Servicer

Sr. Note/Loan Service Department Manager

Note/Loan Service Department Manager

Note/Loan Documentation Officer/ Supervisor

Note/Documentation Specialist

Note/Loan Servicing Clerk

Loan Servicing Officer

Loan Servicing Supervisor

Loan Servicing Clerk

Lending Sales Manager (Business Development/non-commissioned)

Business Development Officer

Loan Review Officer

Loan Review Administrator

Sr. Credit Officer

Credit Officer

Credit Operations Manager

Collections Officer/Manager

Collector II

Collector I

Special Assets Manager

Special Assets Officer

Appraisal Manager

Staff Appraiser

Lending Generalist

Secondary Market Officer

Secondary Market Specialist/Coordi-

nator

Investor Reporting Specialist

Trade Finance Manager

Trade Finance Assistant

Collateral Valuation Specialist

Technology

MIS Manager

Systems Officer

IT Manager

Information Security Administrator

Applications Programmer/Analyst

Database Analysis

Technical Program/Project Management

Core System Manager

Sr. Technology Generalist

Technology Generalist

Network Manager

Network Specialist

Data Security Officer

Systems Analyst

Business Systems Analyst

Information Technology Compliance

Analyst

Online/Mobile Banking Manager

Digital Marketing Manager

Help Desk Specialist

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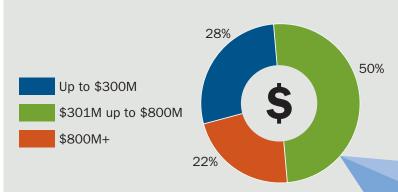
Computer Operator



CREDIBLE



Participant Demographics by Asset Size



Who Participates?

Join 58 institutions who rely on our in-depth data to make critical compensation decisions. Our participants represent financial institutions across Georgia.

Participants ranged in asset size from \$73 million to over \$4.3 billion. The report isolates key metrics by size levels for easy analysis.

2022 List of Participants (alphabetical order)

Altamaha Bank and Trust Company American Pride Bank

Bank of Newington

BankSouth

Capital City Bank

Century Bank and Trust Century Bank of Georgia

Citizens Bank of Americus

Citizens Trust Bank

Classic City Bank

Colony Bank

Community Bank of Pickens County Community Banking Company of Fitz-

gerald

Douglas National Bank

Exchange Bank

F&M Bank (GA)

F&M Bank and Trust Company Farmers & Merchants Bank (GA)

First Federal Bank (FL)

First IC Bank

First National Bank of Griffin

First National Community Bank

First Port City Bank

First Southern Bank

GB Bank Group, Inc.

Georgia Community Bank

Georgia First Bank

Great Oaks Bank

Greater Community Bank

Legacy State Bank

Metro City Bank

Northeast Georgia Bank

Oconee State Bank

OneSouth Bank

Peach State Bank & Trust

Pineland Bank

Pinnacle Bank

Planters and Citizens Bank

Planters First Bank

PrimeSouth Bank

Quantum National Bank

Queensborough National Bank & Trust

Company

Rabun County Bank

Security Federal Bank

South Georgia Banking Company

Southeastern Bank

SunMark Community Bank

Tandem Bank

TC Federal Bank

The Bank of Edison

The Citizens Bank of Georgia

The Citizens Bank of Swainsboro

The Commercial Bank (GA)

The Peoples Bank

Thomasville National Bank

Touchmark National Bank

United Bank

WB&T Bankshares, Inc.

If you are a community bank we strongly encourage your participation to increase the depth of the survey data while gaining insight from institutions of similar headcount, asset size, or Georgia region.



CUSTOMIZED

Looking for a snapshot into the pay practices of your peers? Look no further than our comprehensive and objective compensation report.



Flexible Report Formats

Survey results are easily downloaded from the Pearl Meyer survey client website and available in PDF and Excel. Data in excel gives you the ability to isolate key data points and identify salary trends.

Variables	Excel	PDF & Excel	Variables	Excel	PDF & Excel
Number of Institutions		√	Average Award Excl \$0 Awards		✓ (% ^{tile} in Excel)
Total Number of Incumbents		✓	Average STI Excl \$0 Awards as % of Base		✓ (% ^{tile} in Excel)
Average Asset Size Median Asset Size		'	Target Bonus Award, % Base		✓ (% ^{tile} in Excel)
Closeness of Match		· ·	Number of Incumbents Reporting Target Average Total Target Cash Compensation	✓	•
Base Salary:		,	Total Cash Compensation:	,	✓ (90th is in
Average Salary Range Min/Mid/Max		✓	Average Total Cash Compensation		Excel only)
Hourly Average Salary Range Min/Mid/Max	✓		(25th, 50th, 75th, and 90th Percentiles)		• • • • • • • • • • • • • • • • • • • •
Number of Incumbents Non Bonus Eligible	✓		Long-Term Incentives:		
Average Base Salary Non Bonus Eligible	✓		Percent Eligible for LTI		✓
Hourly Average Base Salary Non Bonus Eligible	✓		Percent Receiving LTI		✓
Number of Incumbents Bonus Eligible	✓		LTI Award Value All Forms Incl 0	✓	
Average Base Salary Bonus Eligible	✓		LTI Award Value All Forms Excl 0	√ (% ^{tile} in Excel)	
Hourly Average Base Salary Bonus Eligible	✓		LTI Value as % of Base Excl 0	✓	
Number of Incumbents Public Institutions		✓	Option ∀alue Excl 0	✓	
Average Base Salary Public Institutions		✓	RS Value Excl 0	✓	
Hourly Average Base Salary Public Institutions	✓		All Other ∀alue Excl 0	✓	
Number of Incumbents Private Institutions		✓	Total Compensation:		
Average Base Salary Private Institutions		✓	Total Target Compensation	√ (% ^{tile} in Excel)	
Hourly Average Base Salary Private Institutions	✓		Total Direct Compensation	√ (% ^{tile} in Excel)	
Average Base Salary All Incumbents		√ (90 th is in Excel only)	Rewards:		
(25 th , 50 th , 75 th , and 90 th Percentiles)			Stock Options (ISO and NQSO)	✓	
Hourly Average Base Salary All Incumbents	✓		Stock Appreciation Rights (SARS)	✓	
(25th, 50th, 75th, and 90th Percentiles)			Restricted Stock Plan	✓	
Short-Term Incentives:			Phantom Synthetic Stock Plan	✓	
Percent Eligible for STI		✓.	Cash	✓.	
Percent Receiving STI		✓	Other Long Term Incentives	✓	

All of this provides you with the most accurate, affordable, reliable data that you can use to attract and retain your most important, and often most expensive, asset.



Survey Dates

Data Effective Date: April 1, 2023

Data Submission Due Date: May 26, 2023

Published: Week of August 14, 2023



Contact Us

To learn more about our Georgia Banking Compensation Survey or to participate, please contact the survey group at **survey@pearlmeyer.com**.

You will be assigned a dedicated account manager who will be available to walk you through the survey submission process, making it easy to integrate and match your information with our database. Our account managers have several years of survey experience, ensuring you the highest level of data quality and integrity.

Your account manager will email you a link to the submission materials, your log-in credentials, and instructions on how to complete and return your survey data.

- To contact us by email: survey@pearlmeyer.com or rhonda.snyder@pearlmeyer.com
- **To contact us by phone:** ask for the survey group from our general number 508-460-9600 or call Rhonda Snyder, Survey Account Manager, at 984-258-2409.





Dedicated Team of Account Managers



Rebecca Toman Vice President, Survey **Business Unit**



Nana Adu Associate Account Manager



Dan Besser Survey Account Manager



Matt Donahue Associate Account Manager



Jordan Gagnon Survey Project Manager



Survey Operations Manager



Andrew Guigno Alexander Pasternack Associate Account Manager



Benji Sheiffer Associate Account Manager



Rhonda Snyder Survey Account Manager



Veronika Valcheva **Associate Account** Manager



Why Pearl Meyer Surveys?

Our Commitment to Quality

We are committed to providing you the highest standard of quality reporting. Our rigorous quality assurance process includes:

- Review of quality assurance reports to help clarify input and identify discrepancies.
- Thorough cross check of data; comparison to previous years' data; and identification of data outliers.

Secure Data Submission and Confidentiality

The survey is administered using an excel template for the collection of incumbent job data and a secure online questionnaire for policies and practices data. Cyber security is a top priority for all banks, and you can have peace of mind knowing that our secure system ensures that your data will be uploaded into a safe environment and remain confidential.

Concerned about the confidentiality of your data and how it's shared in the survey results report?

- All data is reported in summary form only.
- No data is reported for any job at any level where there are less than four institutions matching.
- No institutions' data will represent more than a 25% weighting for any job.

You May Also Be Interested In

Pearl Meyer has a suite of banking surveys in addition to our National Banking Survey.

- State Reports
 - California
 - Florida
 - Georgia
 - New York
 - Massachusetts
 - Virginia
- Regional reports
 - Northeast (MA, RI, CT, ME, VT, NH, and NY)
 - Northern New England (NH, ME, VT)
 - Banks of the Carolinas
 - South Atlantic (VA, NC, SC, GA, and FL)
- National Report (U.S. based)
- Banking Board of Director Survey
- Banking Benefits and Human Resources Policies Survey







About Pearl Meyer (www.pearlmeyer.com)

Pearl Meyer is the leading advisor to boards and senior management on the alignment of compensation with organizational and leadership strategies, making pay programs a powerful catalyst for value creation and competitive advantage. Our survey team provides organizations with accurate, on-point information supporting effective business decisions. Pearl Meyer's global clients stand at the forefront of their industries and range from emerging high-growth, not-for-profit, and private companies to the Fortune 500. The firm has offices in Atlanta, Boston, Charlotte, Chicago, Houston, Los Angeles, New York, and San Jose.

About Pearl Meyer's Banking Compensation Consulting (www.pearlmeyer.com/banking)

Pearl Meyer's National Banking Team has in-depth and diverse experience, based on long-term client relationships. We understand the business, regulatory and talent challenges of the industry and the ways in which compensation can play a role.

Our work starts by studying your institution's business strategy, leadership approach, and ownership structure. We take the time to listen to your compensation objectives and desired outcomes. Risk mitigation, regulatory compliance and governance are built into the design process. We use this process with the intent of developing compensation plans that achieve results and create a competitive advantage for your business.

Pearl Meyer's Banking Survey Suite

(www.pearlmeyer.com/banking-salary-surveys)

Pearl Meyer has been managing surveys specific to the banking industry for 25 years. Using the most advanced programming and algorithms to ensure confidentiality and accuracy, the banking survey suite includes the Banking Compensation Survey, the Banking Benefits and Human Resources Policies Survey, and the Banking Board of Directors' Survey.

- Banking Compensation Survey data can be obtained in the following ways to offer you the most relevant targeted and industry-wide data:
 - Single state reports for California, Connecticut, Florida, Georgia, New York, Massachusetts, and Virginia.
 - **Regional report** for the Northeast (that includes, MA, RI, CT, ME, VT, NH, and NY), and a regional report for the Northern New England (that includes NH, ME, VT), the Banks of the Carolinas, and the South Atlantic Region (that includes VA, NC, SC, GA, and FL).
 - National banking report that offers compensation information from banks throughout the country.
- Banking Board of Director Survey provides the most relevant information available on board of directors' compensation and governance practices.
- Banking Benefits and Human Resources Policies Survey is the definitive source for the most current information on benefits programs and human resources policies including PTO programs, health and dental insurance, flexible spending accounts, and short- and long-term disability plans.



Locations

ATLANTA

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BOSTON

(508) 460-9600 boston@pearlmeyer.com

CHARLOTTE

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SAN JOSE

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For more information on Pearl Meyer, visit us at www.pearlmeyer.com or contact us at (212) 644-2300.